Elizabeth Olivarez 2625 Irving St san francisco CA 94122

Sep 5th 2018

Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

September 3, 2018

Dear FCC,

I am a user of a carrier that is in the UNE-based marketplace! These carriers exist and are growing, thanks to those who believe in a capitalism that promotes a democracy of healthy competition leading to more jobs and, lower costs for Americans. The biggest monopolies in the telecom industry- that is USTelecom members- FALSELY claim that the competition in the telecom marketplace will not be affected by forbearance of Section 252(c)(3) of the 1996 Telecommunications Act. They falsely claim that this forbearance will not materially affect the telecom marketplace, because there is effectively no remaining UNE-based competition in that marketplace. THIS CLAIM IS OUTRAGEOUS. Forbearance of Section 252 (c)(3) WILL MATERIALLY AFFECT MOST AMERICAN CITIZENS, because most Americans will be prevented from securing lower costing telecom services from UNE-based competitors and better treatment as customers. In effect ATT&T, Verizon and other members of the USTelecom monopoly have done ALMOST everything to prevent UNE-based competitors from growing in the marketplace so as to prevent American citizens from receiving services from UNE-based competitors at lower costs and to stifle a democracy based competition that ultimately, materially affects all American citizens. I am now a customer of this UNE-based competitor (Sonic), which has honored its promise to keep my lower costs stable and provide excellent service. I dont have to argue over the services as I used to argue with AT&T. UNE-based customers EXIST AND UNEbased CUSTOMERS MATTER. Trying to destroy a competitor is not a good excuse for UST elecom to ask FCC to help them finish the job by preventing UNE-based competitors from growing.

Before this for years, I was on the receiving end of AT&Ts (part of UStelecom) abuse and needed to find a competitor that did not engage in maltreatment of its customers. For example, AT&T would change prices on me without notice or fail to keep its promised prices. Only after extensive debate with them did they acknowledge and correct their errors. Another example, I allowed AT&T to debit my account for payment of services, but what they did was go in and out of my banking account and change the debit amount to reflect the accounting corrections. Finally I told them they could not debit my account because I needed to rely on predictable, accurate accounting. Also

AT&Ts accounting for minutes used resulted in monthly disagreements over proper accounting for minutes used. I was forced to search for a competitor that would be fair with me and often I could not find one because AT&T monopolized the area! This is outrageous. I would be forced to move my household to find an area serviced by another competitor.

I believe that FCC should NOT FOREBEAR on the implementation of Section 252(c)(3) of the 1996 Telecommunications Act and instead continue to implement Section 252(c)(3) of the 1996 Telecommunications Act. In doing so, this would encourage democracy-based competition from UNE-based competitors, and have a material impact on the existing and future marketplace of UNE-based competitors and most American citizens. Continuing to implement Section 252(c)(3) of the 1996 Telecommunications Act will have a material impact because it will lead to lower costs, better customer service and even prevent abuse from USTelecom competitors. This in effect WOULD BE GOOD MATERIAL RESULT so that FCC SHOULD NOT FOREBEAR on the application of Section 252 (c)(3).

Kindly,

Elizabeth Olivarez